

# Programming Open Systems with Agents, Environments and Organizations

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# Outline

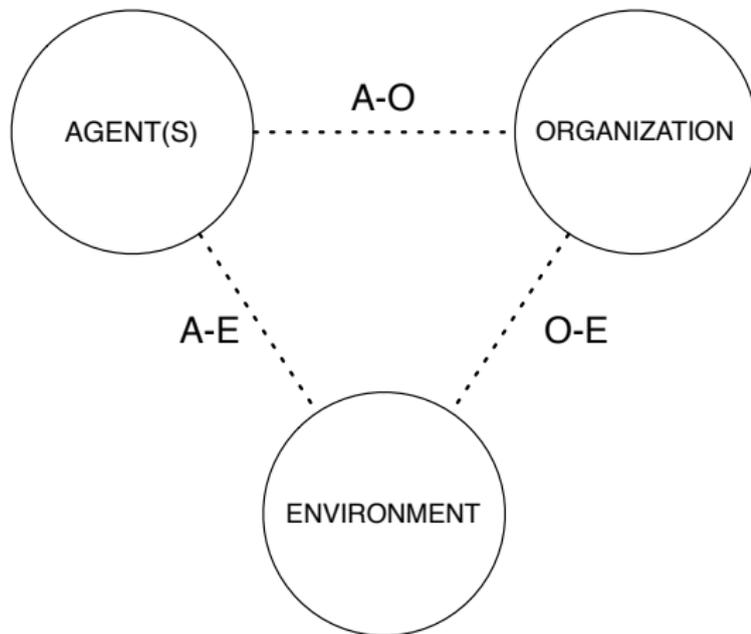
- 1 Introduction
- 2 Embodied Organisations: Abstract Model
- 3 Embodied Organisation Implantation in Moise Framework and CArTAgO Platform
- 4 Conclusion

# Current Issues in MAS Programming



- Seamless integration of multiple entities and mechanisms
- Interaction, Openness

# Current Approaches in MAS Programming



Embodied  
Organizations

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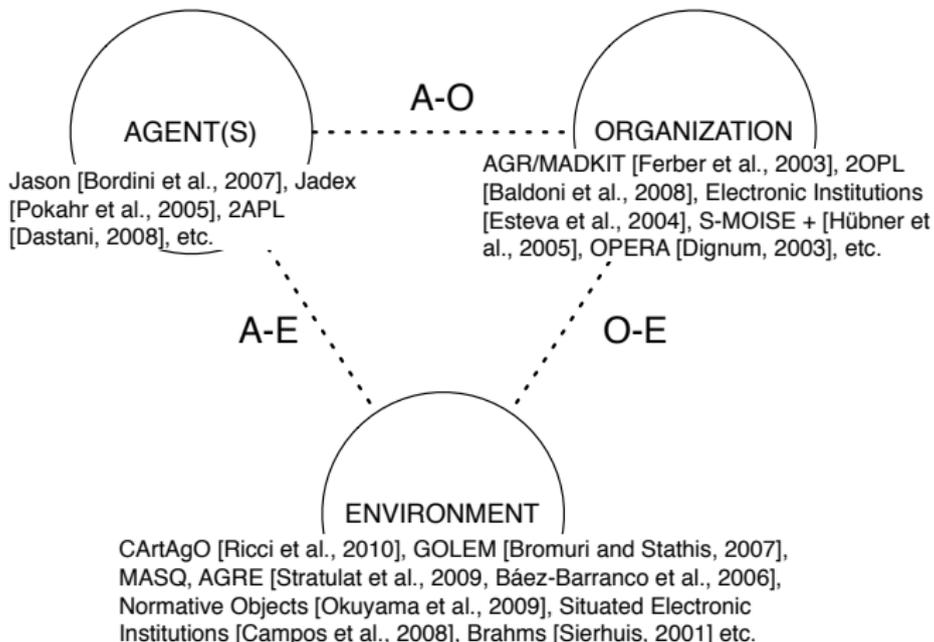
Introduction

Embodied  
Organisations:  
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Conclusion

# Current Approaches in MAS Programming



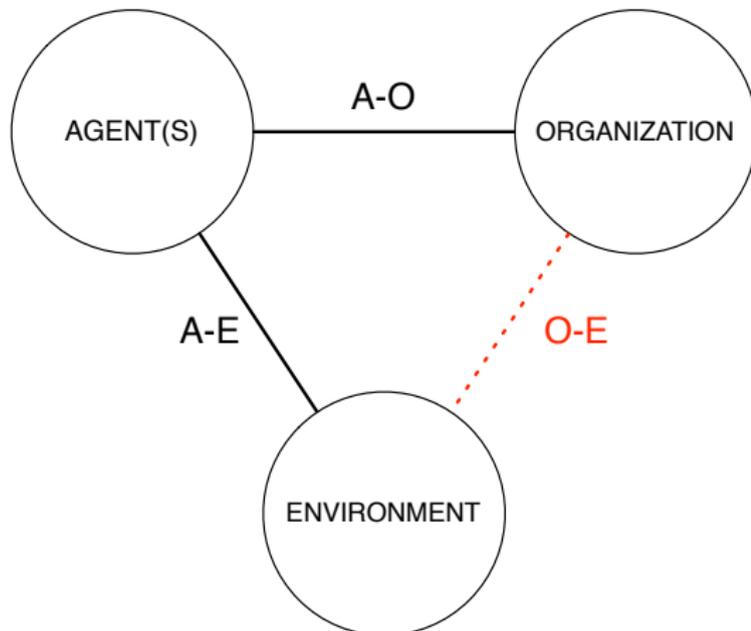
## Introduction

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# A-E-O Integrations



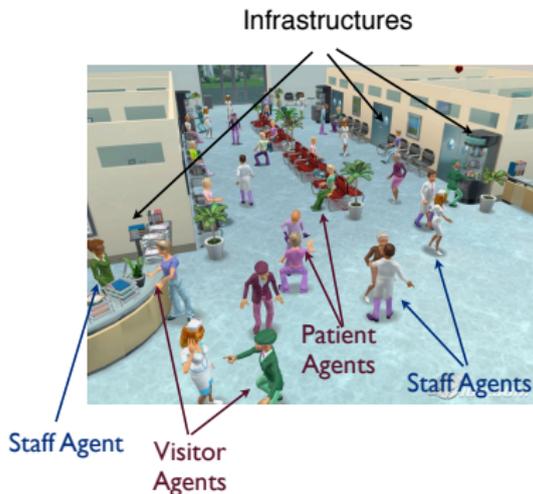
# The Idea: *Embodied Organisations*

## Human Organisations Analogy

- instrumentation of the environment with specific Infrastructures that are explicitly conceived for easing humans' activities/tasks in organisations [Kirsh, 1995].

### Hospital Scenario Example:

- A visitor entering the hospital has not a complete knowledge of the organisation behind
- Visitors (as users) ignore the mechanisms and the structures at the basis of the organisation
- Nonetheless, visitors find those things which they are interested in, means to achieve their goals finally



# Expected Outcomes

## Integration and Synergy between E and O

- enabling agents to profitably interact with both organisation and other environmental entities;
- enabling organisation to control agents and regiment environmental resources;
- allowing environmental changes to affect both organisation dynamics and agents activities;

### ~> At the application level, possibility:

- To reconcile agents and their work environments with institutional dimensions (i.e. organisations);
- To exploit a strong notion of agency, i.e., mental attitudes (purposes, knowledge), events, perception
- To cope with Interoperability and Openness

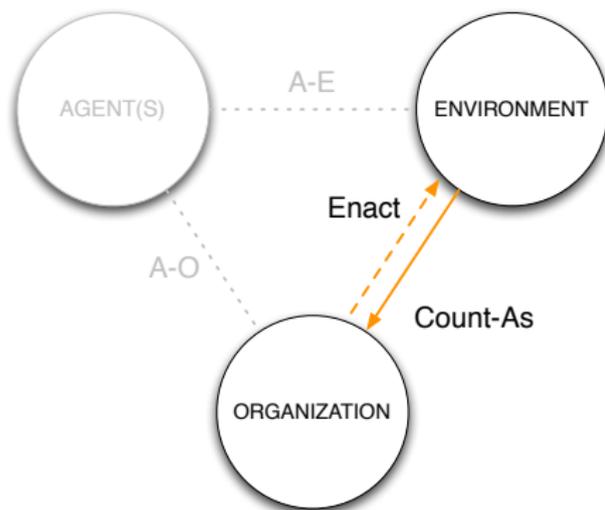
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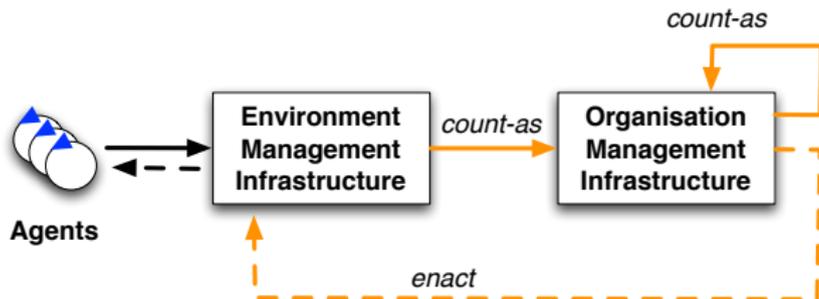
# Constitutive Rules

## Constitutive Rules [Searle, 1964]

- Typical of human societies (*Social Reality* [Searle, 1997] )
- The reification of a state in a particular context may constitute the realization of a particular institutional/organizational fact



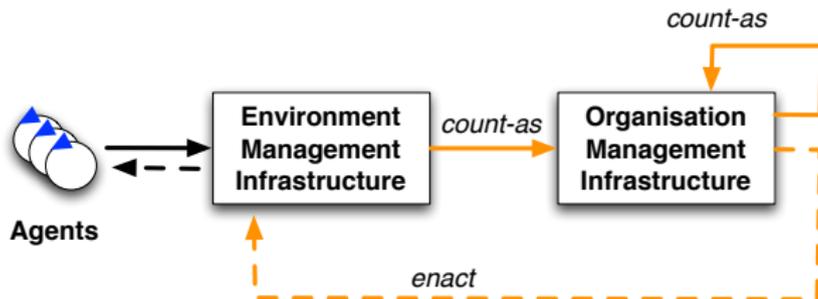
# Embodied Organization Rules



## Emb-Org-Rules

- Used to automate particular dynamics between E-O:

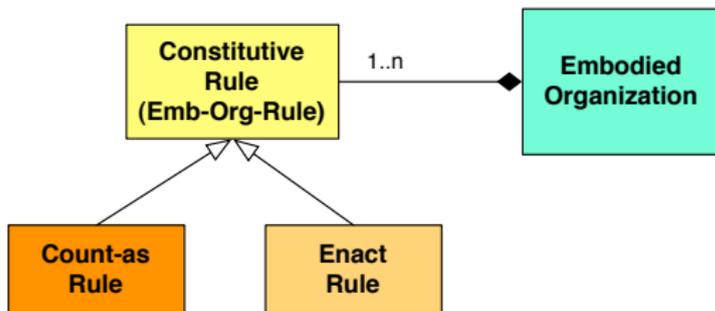
# Embodied Organization Rules



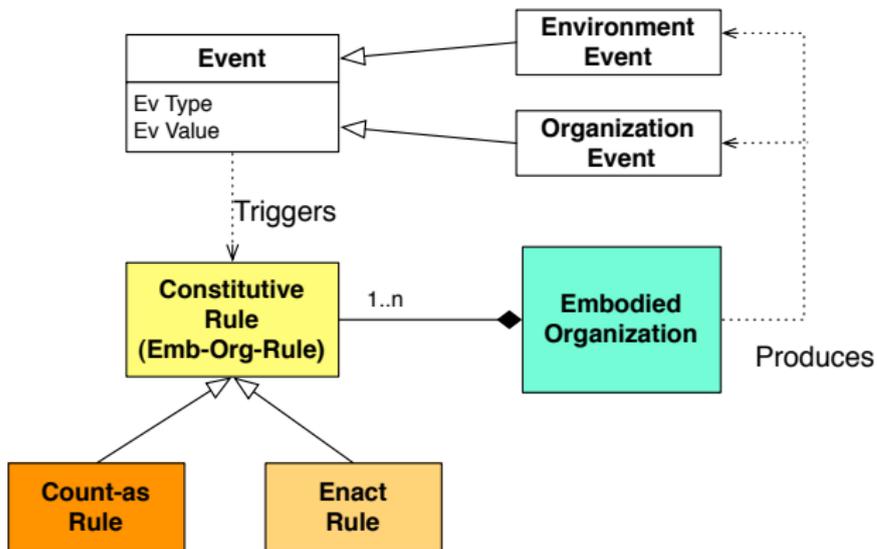
## Emb-Org-Rules

- Used to automate particular dynamics between E-O:
  - “Entering an ambulatory room count-as adopting the role patient”
  - “Finalizing the payment operation on the billing machine count-as achieving the goal pay”
  - “A sold out in the visit schedule enact the suspension of the booking service”

# Embodied Organisation Meta-Model



# Embodied Organisation Meta-Model



# Embodied Organisation Rules

Event-Condition-Action (ECA) rules: “when  $ev$  in the context  $c$  apply  $oeExp$ ”

- $+ev : c \rightarrow oeExp^*$
- $ev$  are organisational event (org-ev) or environment event (env-ev)
- $c$  refers to observable states of the Organisation or of the Environment
- $oeExp$  refers to organisation embodiement expressions

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Organisation Embodiement Expressions include workspace operators:

- (1)  $applyOp(target_{id}, op_{name} [, Params])$
- (2)  $applyLop(target_{id}, op_{name} [, Params])$

---

- (3)  $disable(target_{id} [, ag_{id}] \{, op_{name}\})$
- (4)  $enable(target_{id} [, ag_{id}] \{, op_{name}\})$

---

- (5)  $make(target_{id}, target_n [, Params])$
- (6)  $dispose(target_{id})$

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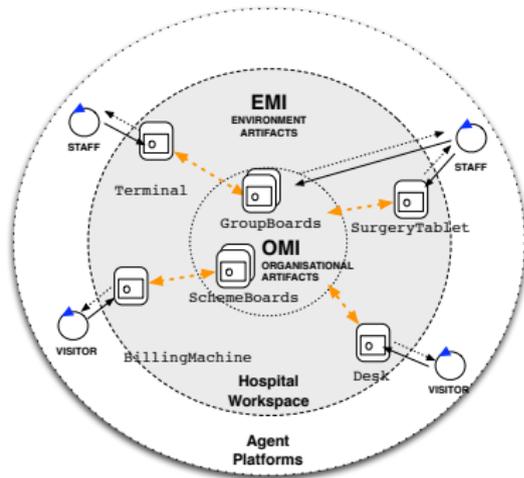
- (7)  $exclude(ag_{id})$
- (8)  $include(ag_{id})$

where  $target_{id}$  is the management component id,  $op_{name}$  is an organisation operation (org-op) or environment operation (env-op)

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# A Concrete Embodied Organisation



- EMI: Environment Management Infrastructure
- OMI: Organisation Management Infrastructure

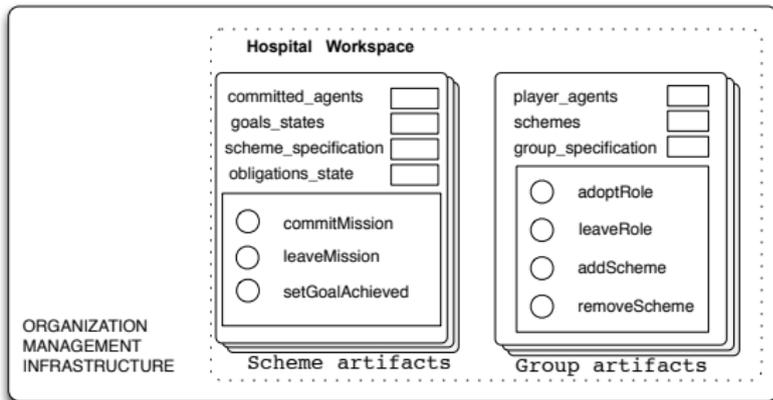
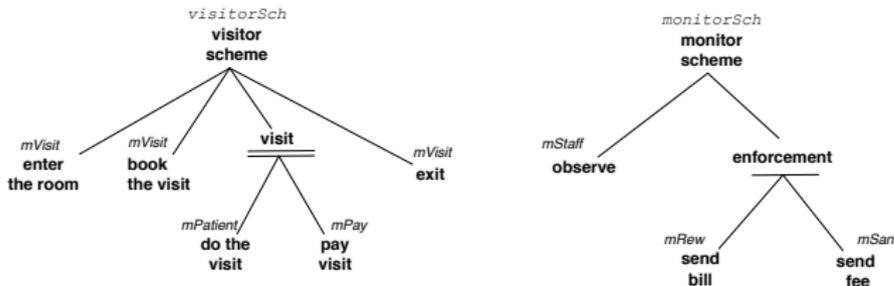
EMI based on CArtaGO Platform [Piunti et al., 2008, Ricci et al., 2009].

- env-op: operations provided by the “physical” artifacts
- env-ev: change of observable properties, results of operations, ...

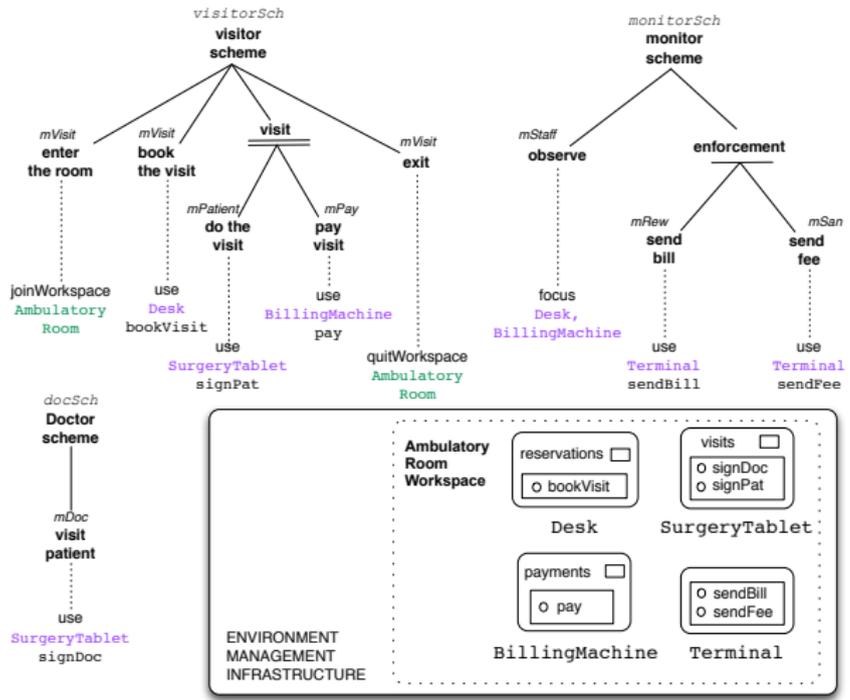
OMI based on ORA4MAS [Hübner et al., 2009]:

- org-op: adopt-role, commit-mission, achieve-goal, ...
- org-ev: any change of the organisation state

# Hospital Scenario



# Hospital Scenario



# Hospital Scenario Count-as Rule Example

An event occurring in the system may “count-as” an institutional event and **automatically update** the organisation

```
+join_req(Ag) : true
-> make("visitorGroupBoard",
"OMI.GroupBoard",
["moise/hospital.xml", "visitGroup"]);
    make("visitorSchBoard",
"OMI.SchemeBoard",
["moise/hospital.xml", "visitorSch"]);
    apply("visitorGroupBoard",
adoptRole(Ag, "patient"));
    include(Ag).

+op_completed("visitorGroupBoard", _,
adoptRole(Ag, "patient")) : true
-> apply("visitorSchBoard",
commitMission(Ag, "mPat")).

+ws_leaved(Ag) : true
-> apply("visitorGroupBoard",
leaveRole(Ag, "patient")).

+op_completed("BillingMachine",
Ag, pay) : true
-> apply("visitorSchBoard",
setGoalAchieved(Ag, pay_visit)).

+op_completed("Terminal",
Ag, sendFee) : true
-> apply("monitorSchBoard",
setGoalAchieved(Ag, send_fee)).
```

# Hospital Scenario Enact Rule Example

Organisation may produce a control by enacting changes upon the environment (i.e., to promote equilibrium, avoid undesirable states).

```
+signal("visitorGroupBoard",  
       role_cardinality, visitor)  
: true  
-> disable("Desk", bookVisit).
```

```
+signal("monitorSchBoard",  
       goal_non_compliance,  
       obligation(Ag,  
                 ngoa(monitorSch, mRew, send_bill),  
                 achieved(monitorSch, send_bill, Ag),  
                 TTF)  
: true  
-> exclude(Ag).
```

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# Conclusions

## An unifying approach to MAS programming

- Embodied Organisation;
- No need for agents to bring about organisational notions;
- Environment infrastructures succeed to mediate between agents and organisations;
- Global dynamics shaped on workspace events and transparently handled by the system.

## Limitations and Aspects we do not address (yet):

- Complex interaction patterns may result in many relationship to be specified between E-O.
- Direct communication between agents (Agent-Agent interaction) through message passing (i.e. ACL) is not currently under the control of the organisation.

# Perspectives

## Ongoing and Future Work:

- To generalize the mechanism of *Workspace Laws* and *Embodied Organisation Rules* defining a wide set of inter-system functional relations (i.e. access control, security);
- To provide a general framework for integrated MAS development

## Applications in future ICT:

- Any scenario integrating artificial agents, devices, humans in the same application
- Future Internet, Cloud Computing
- Sociotechnical systems, pervasive computing
- Virtualization, Electronic Marketplaces, etc.

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